

2024 – 2025 Insurer Contact Information

Medical

Multiplan MEC by ACI

* **Plan 1 Base Plan (MEC & Plan 1)**

* **Plan 2 Mid Plan (Super MEC & Plan 2)**

* **Plan 3 High Plan (Super MEC & Plan 1)**

(888) 293-9229 for questions

Email: aciclaims@acitpa.com

Find a Provider:

Policy Code: CCR

www.Multiplan.com and select:

1. Find a Provider
2. Select Network
3. PPO-Network -PHCS
4. Specific Services
5. Enter your zip code
6. Type by (name, specialty, facility type)
7. Click the Search Icon

Prescription Drug

PramRx

(800) 262-7726

<https://pram.com/> to locate a participating pharmacy

Telemedicine & Behavioral Health

Lyric

(866) 223-8831

<https://portal.getlyric.com> to register

Dental

Delta Dental

(800) 932-0783

Group Number: 21863

www.deltadentalins.com to find a provider

Vision

Vison Benefits of America

(800) 432-4966

Option 1 or 2

www.vbaplans.com

Term Life & Short Term Disability

Symetra Life Insurance Company

(800) 796-3872 for claims or general questions

www.symetra.com/

Contact us Monday through Friday, 6 am to 4:30 pm PT & 9 am to 7:30 pm ET

Accident / Critical Illness / Hospital Indemnity

Symetra Life Insurance Company

(800) 796-3872 for claims or general questions

www.symetra.com

Contact us Monday through Friday, 6 am to 4:30 pm PT & 9 am to 7:30 pm ET

Theft Protection

Norton LifeLock

(800) 607-9174

www.Norton.com/BenefitPlans

