## Operations & Supply Chain Management GRADUATE CERTIFICATE

# Go Further. Faster.

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### We Put You First

- 8-Week courses offered in 100% online format
- Personalized academic advising and student support resources
- Deferred billing available for tuition assistance
- Financial aid and scholarships available
- All 12 certificate credits can be applied toward Etown's 36-credit Master of Business Administration (MBA) or Master of Science in Strategic Leadership.

#### **Courses**

- Fundamentals of Operations and Supply Chain Management
- Supply Management, Forecasting, and Sales & Operations Planning
- Quality, Project Management, and Change Management
- Logistics, Inventory, and Leadership

**13.4%** THE PROJECTED INCREASE OF NATIONWIDE SUPPLY CHAIN MANAGEMENT-RELATED OCCUPATIONS WITHIN THE NEXT TEN YEARS.

> ASK US! Scholarships available for Elizabethtown College employees, alumni, and affinity partners.

LEARN MORE!

OFFICE OF SGPS ADMISSIONS admissions.sgps@etown.edu 717-361-1411 Elizabethtown College's Graduate Certificate in Operations & Supply Chain Management is designed for ambitious working professionals looking to optimize their operation and supply chain skill sets in today's ever-changing world. In recognition of advancements in technology and the increasing importance of datadriven decision-making, this certificate integrates a comprehensive array of cutting-edge concepts, including data analytics, robotics, environment, sustainability, government (ES&G), enterprise resource planning (ERP), and Six Sigma.

This certificate meets the unique demands of local industries such as manufacturing, distribution, agriculture, tourism, and hospitality. Through this program, students will acquire the essential knowledge and skills required to not only thrive but lead in this dynamic and data-centric environment.

#### STUDENT OUTCOMES

- Master critical management skills like negotiation, ethical decisionmaking, and information technology.
- Apply current purchasing and procurement procedures through practical case problems.
- Utilize project management skills, including data analytics, lean principles, and Six Sigma concepts for operations and supply chain management.
- Evaluate Operations and Supply Chain Management from various perspectives, including production, quality management, continuous improvement, and execution.
- Understand the industry's impact on the environment, sustainability, and government regulations.
- Recognize the emerging concept of Enterprise Resource Planning.
- Leverage key tools and systems such as Enterprise Resource Planning, Warehouse and Logistics Management Systems, and Supply and Demand Forecasting.

etown.edu/sgps

